

THERA PATIENT SUPPORT[®] PROGRAM

There for you
and your patients
every step of
the way

Visit THERAPatientSupportUS.com/EgriftaSV
to learn more





Enroll your patients in the THERA patient support[®] program today!

THERA patient support[®] is a personalized patient support program for healthcare providers and patients. Enroll your patients so they will receive the support they need throughout their *EGRIFTA SV*[®] treatment journey.

By streamlining treatment access and removing barriers to care, THERA patient support[®] is **here to support you, your staff, and your patients** every step of the way.

Have questions?

Call 📞 • THERA patient support[®] toll free at 1-833-23-THERA (1-833-238-4372) and a THERA Patient Care Coordinator will assist you and your office staff. Available Monday to Friday from 8:30 a.m. – 8:00 p.m. EST.

Personalized support for your patients



Coverage and insurance support

Insurance coverage verification, assistance with prior authorizations, appeals, and fulfillment processes, and education on payer requirements and necessary documentation.



Financial Assistance Program to help cover the cost of care

Commercial Insurance

The THERA *EGRIFTA SV*[®] **Co-Pay Program** may help patients with private or commercial insurance **lower their out-of-pocket costs**.

Government Insurance

THERA patient support[®] can assist with alternative funding for patients with government insurance that may **lower their out-of-pocket costs**.

Patient Assistance Program

The THERA **Patient Assistance Program** offers qualifying patients THERA **medications at no cost**.



Injection training with a THERA Nurse Navigator

Guaranteed **personalized injection training** by one of our experienced THERA patient support[®] Nurse Navigators. Training is available virtually through telephone or video calls.

Meet the THERA team

How we assist you and your patients

THERA Field Reimbursement Managers

- Serve as the **primary contact for you and your staff** once your patient is enrolled in the THERA patient support® program
- Answer questions about the program
- Help address and solve reimbursement challenges
- Educate on payer coverage criteria and policy updates
- Assist with prior authorization and claim denials/appeals



THERA Nurse Navigators

- Welcome patients into the THERA patient support® program and coordinate calls and/or video meetings
- Offer virtual step-by-step *EGRIFTA SV*® reconstitution and administration training
- Help patients set realistic treatment goals and expectations
- Facilitate patient adherence through scheduled one-on-one touch points
- Serve as a resource for your patients to call with any questions or concerns



Prefer assistance in another language?

Translation services in Spanish and other languages are available upon request.



THERA Patient Care Coordinators

- Serve as the **primary contact for patients** once they are enrolled in the THERA patient support® program
- Provide patients with a welcome call, sharps container, and Patient Resource Kit
- Verify insurance coverage and reimbursement solutions
- Assist with prior authorization and claim denials/appeals
- Enroll eligible patients in the *EGRIFTA SV*® Co-Pay Assistance Program
- Explore other financial assistance programs



Call 1-833-23-THERA (1-833-238-4372) to schedule a remote or in-person appointment with a THERA Field Reimbursement Manager, or to talk to a THERA Patient Care Coordinator.

How to enroll your patients

Once you have identified an appropriate *EGRIFTA SV*® patient, here are the 2 ways to enroll them in the THERA patient support® program:



Fax 1-855-836-3069

Scan to access the enrollment form at THERAPatientSupportUS.com/EgriftaSV#enrol, print and complete it, and then fax it to us.



Prescribe and register online through the Physician Portal

- Scan to access the portal at therapatientssupportphysicianportal.com
- Register to create an account
- Complete the online enrollment form, which includes the signed patient consent section
- Upload chart notes and track patients' real-time enrollment status
- Obtain coverage information and view product shipment information

Important note: If your patient has not provided consent, they can do so at patientportal.aspnprograms.com/ProgramConsent/Thera/Egrifta by scanning the QR code, or by signing the last page of the enrollment form.



My patient is now enrolled. What next?

1. A THERA Patient Care Coordinator will welcome your patient and start investigating coverage and reimbursement options
2. Upon approval, THERA patient support® will coordinate with specialty pharmacies in their insurance network to ensure your patient quickly receives and starts their treatment


Remind your patients to save 1-833-23-THERA (1-833-238-4372)—the THERA patient support® number—in their contacts to ensure they never miss important updates and always know who is calling.

Learn more about THERA patient support® services




Visit THERAPatientSupportUS.com



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Thera Sales Representative business card



To report suspected adverse reactions, contact  • **THERA** patient support[®] toll-free at 1-833-23-THERA (1-833-238-4372) or the FDA at 1-800-FDA-1088 or visit www.fda.gov/medwatch.

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 **EGRIFTA SV[®]**
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