



THERA PATIENT SUPPORT PROGRAM

There for you and your patients every step of the way



Enroll your patients in the THERA patient support program today!

THERA patient support° is a personalized patient support program for healthcare providers and patients. By enrolling your patients in the THERA patient support° program, your patients will receive the support they need throughout their treatment journey. By streamlining treatment access and removing barriers to care, THERA patient support° is here to support you, your staff, and your patients every step of the way.

For questions on enrolling your patients and getting them started on *EGRIFTA SV*°, call the THERA patient support° line at 1-833-23-THERA/1-833-238-4372 and a THERA Patient Care Coordinator will assist you and your office staff.

Available Monday to Friday from 8:30 AM – 8:00 PM EST.

Benefits to Patients Enrolled in the THERA patient support program



Coverage and insurance support

Insurance coverage verification, help navigate prior authorizations, appeals and fulfillment process, educate on payer requirements and necessary documentation for personalized patient support.



Financial Assistance Program to help cover the cost of care

Commercial Insurance

THERA's EGRIFTA SV° Co-Pay Program may help patients with private or commercial insurance lower their out-of-pocket costs.

Government Insurance

THERA patient support® can assist with alternative funding for patients with government insurance that may lower their out-of-pocket costs.

Patient Assistance Program

The THERA Patient Assistance Program offers qualifying patients THERA medications at no cost.



Injection training with a THERA Nurse Navigator

Guaranteed injection training by one of THERA's Nurse Navigators. Training is available virtually through video or by telephone.

Meet the THERA team

How we assist you and your patients





THERA Patient Care Coordinators

- Provide patients with a welcome call, sharps container, and patient resource kit
- Verify specific insurance coverage and reimbursement solutions
- Assist with prior authorization and claim denials/appeals
- If eligible, will enroll patients in the EGRIFTA SV° Co-Pay Assistance Program
- Explore financial assistance programs that may help cover the cost of care for your patients

Our goal is to secure access to treatment for your patients in a seamless single point of contact, allowing you to focus on your patient's care.

To request your THERA Patient Care Coordinator, contact 1-833-23-THERA/1-833-238-4372.



THERA Field Reimbursement Managers

- Can answer questions about the THERA patient support[®] program including the enrollment process and general reimbursement questions
- Will educate on payer coverage criteria and policy updates
- Assist with prior authorization and claim denials/appeals Schedule a remote or live appointment with a THERA Field Reimbursement manager.

To request your THERA Field Reimbursement Manager, contact 1-833-23-THERA/1-833-238-4372.





THERA Nurse Navigators

Our professionally trained and experienced Nurse Navigators are there to provide your patients with personalized one-onone nursing support. THERA Nurse Navigators will:

- Welcome patients into the THERA patient support[®] program and coordinate calls and/or video meetings based on patient's schedule and preference
- Offer virtual step-by-step reconstitution and administration training
- Facilitate patient adherence through scheduled touch points
- Support answering any product-related questions
- THERA Nurse Navigators are a resource for your patients to call with any questions or concerns

Our Nurse Navigators will partner with you and your patients to ensure a successful treatment journey while on EGRIFTA SV°.

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2 easy options to enroll your patients

Once you have identified an appropriate *EGRIFTA SV*° patient, here are the 2 ways to enroll them in the THERA patient support° program:



Fax 1-855-836-3069

Scan the QR code to complete the enrollment form and then fax it to us.



Online prescribing and registering through the Physician Portal

- Scan the QR code to access the portal
- Register at tps.aspnprograms.com
- Upload signed patient consent form
- Upload chart notes and track patients' real-time enrollment status
- Obtain coverage information and view product shipment information

Important note: To ensure your patients can immediately get started on *EGRIFTA SV*° therapy, it is important to get your patients' signature/consent on the last page of the enrollment form

Once enrolled, a THERA Patient Care Coordinator will welcome your patient and start investigating coverage and reimbursement options. Once approved, THERA patient support* will coordinate with specialty pharmacies in their insurance network, so your patients can quickly receive and start their treatment.

To report SUSPECTED ADVERSE REACTIONS, contact THERA patient support® toll-free at 1-833-23-THERA (1-833-238-4372) or the FDA at 1-800-FDA-1088 or visit www.fda.gov/medwatch

US-ESV-2300022



